



RETURNS FORM

We're sorry your order isn't everything you had hoped for. But don't worry, just follow these steps to return your NZ online order:

1. Enter the details of your item/s.
2. Stick your items in a post bag and send them along with this form to:

Attn: Online Returns Kathmandu
33 Kennaway Rd
Woolston
Christchurch, 8023
NEW ZEALAND

3. Please allow 14 business days for us to receive and process your return (slightly longer during sale periods).

Reason Code

WRS: Wrong size
WRC: Wrong colour
INS: Item not suitable
DAM: Damaged on arrival
DEF: Item defective (give details)
DES: Not as described
WIR: Wrong item received
LAT: Late arrival

Order number (not receipt number):

Order date _____

Name _____

Address _____

Phone number _____

Email _____

Signature _____

Date _____

(Please do not include your credit card details on this form)

Qty	Product Code	Description	Reason code/ comments
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

If you have your packing slip, please affix it here (this allows us to process your order more quickly)